Evaluation protocol, version 3

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Written and versioned before the campaign was run · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. The protocol, datasets and thresholds are invented.

The dataset used, and what authorises it

Element	Value	What authorises it
Claim files	640, drawn from the last twelve months	Internal control purpose, dataset pseudonymised before extraction
Pseudonymisation	Member and care provider identifiers replaced	Verified before every campaign, control recorded in the framework
Dataset authorisation period	Six months, dated purge at expiry	Register of evaluation datasets
Place of execution	Isolated resource hosted in France	The agent's architecture

The four families and their thresholds, set before execution

Family	What it tests	Acceptance threshold	Number of cases
Routine treatments	Performance on ordinary volume	≥ 92%	380
Atypical treatments and rare provider types	Performance where an error hurts the member most	≥ 76%	140
Degraded wording	Robustness to imperfect entries	≥ 85%	80
Out-of-scope files	Expected refusal	≥ 99%	40

> **Thresholds are written before the results are known.** A threshold set afterwards always adjusts itself to the figure obtained — and then it measures nothing at all.

The limits of this protocol

The 640 files come from the insurer's past. **A treatment that has never come up is not tested.** The evaluation measures performance against a history; it is not a guarantee about situations still to come, and the report repeats this.

Protocol v3 settled on _____ by _____ · next revision _____

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Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the

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architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.