



Morning watch — 4 flags

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document — demonstration example

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Fictional document, produced for demonstration. **No employee is named, and no link between a question and its author exists.**

#	Flag	On what	Recipient	Chase
1	41% of questions with no written answer	1,840 questions	Department owning the subject	Monthly
2	17 statistics below the threshold of five	Possible groupings	Not published	—
3	9 out-of-scope questions	Nature of the request	Redirected, not kept	—
4	Document modified with no date change	214 documents	Its author	Monthly

Five guarantees that get your staff to ask their real questions, and that is what makes the FAQ useful

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

What the agent rules out	Why
Keep the question-author link	A liftable guarantee is not a guarantee
Publish a statistic below five people	Fineness points without naming
Answer on a personal situation	A general answer received as personal is worse
Invent an answer for want of a document	Nobody could check it
Flag that a sensitive subject came up	The FAQ would receive nothing true

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.