



Dashboard — two months of files

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Maison Aurore · 31 rights files, 2 breaches · fictional document

Fictional document — demonstration example

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Fictional document. The indicators below describe a demonstration; they are not measured at any client.

Volume and turnaround

Indicator	Before	Over the two months	How to read it
Rights files handled	—	31	26 access, 3 erasures, 2 portability
Median handling time	19 days	4 days	The collection work is what has been moved
95th percentile	31 days	17 days	The long files remain the ones waiting on an identity
Files beyond one month	16 out of 47 (previous year)	3 out of 31	The three are detailed below

Indicator	Before	Over the two months	How to read it
Source coverage recorded	0 files out of 47	31 out of 31	This is the most useful change in an inspection

The three overruns, named

File	Cause	Which side	Correction made
AUR-2026-018	Identity never established despite two recorded reminders	Requester	None — the file is defensible as it stands
AUR-2026-023	Identity never established despite two recorded reminders	Requester	None
AUR-2026-029	The warehouse's nightly export failed for 11 days, without alerting	Agent	A source silent beyond 48 h now moves to the top of the queue

The third overrun is on my side of the fence, and it is published here for that reason. A source that fails silently is the most costly defect of a federated search tool: it does not show, and it manufactures false coverage. The reminder rule was added the day it was found.

Quality and human workload

Indicator	Value	Comment
Redactions changed by the validator	4 out of 27 proposed	3 lifted, 1 extended — the rework rate is what tells you whether the proposals are sound

Indicator	Value	Comment
Files reopened after a reply	1 out of 31	One item found in a source added afterwards
Rate of incomplete identity or mandate	6 out of 31	Two were resolved after a reminder
Breaches by proposed risk level	1 plain risk, 1 high risk proposed	Both assessments were settled by the controller
Notifications with a verifiable acknowledgement	1 out of 1 transmitted	No closure without an acknowledgement
Review time per file	26 minutes on average	Basis of the proposed mandate

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.