Who decides what — roles, mandates and acknowledgements

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Maison Aurore · map of the decisions · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document. This map changes: it describes the mandates in force at a given moment, not the nature of things.

The three acts the agent performs without asking

Act	Why it is automatic	How it is undone
Open the file and date its receipt	A clock that starts late is never caught up	The date is corrected, with a reason and a log entry
Chase a silent source at 24 h, then at 48 h	A system's silence is the first cause of false coverage	Reminders are suspended source by source
Move to the top of the queue below 5 working days, or below 24 h on a breach	The order of arrival is not the order of urgency	The threshold is adjustable; an authorised manager can reorder with a reason

And the reverse is true too: a source that answers after a reminder updates coverage on its own; a source that fails again goes back to **unknown** the same day. The update runs both ways, otherwise it is worth nothing.

The reserved acts, and who holds them

Act	Who decides	Grounds
Lift or confirm a redaction	Privacy officer	Internal decision, logged
Send a reply to a requester	Privacy officer	A send to the wrong recipient is itself a breach
Refuse a rights request	Controller	A decision that can be challenged, to be reasoned
Extend by two months	Controller	GDPR Art. 12(3) — the extension is reasoned
Assess the risk of a breach	Controller, on the DPO's advice	GDPR Art. 33 and 34
Notify the supervisory authority	**Controller**	**GDPR Art. 33(1) — a signature that cannot be delegated**
Communicate to the data subjects	**Controller**	**GDPR Art. 34(1)**

The acknowledgement rule

Situation	State of the file	What closing requires
Send prepared, not validated	Awaiting approval	Approval by an authorised role
Send validated and attempted, **with no acknowledgement**	**Stays open**	**A verifiable acknowledgement — an attempted send is not a received send**

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Situation	State of the file	What closing requires
Send validated, acknowledgement received	Sent and acknowledged	Closing becomes possible

> **Segregation of duties applies between humans too:** the person who prepared an output cannot be the one who validates it. This is not distrust, it is what makes the validation stand up.

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-droits-rgpd-violations

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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