



Protocol for lifting a doubt on identity

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Maison Aurore · files AUR-2026-044 and AUR-2026-046 · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document. Both files are **open, dated and pending**: their deadline is running, and no data has been disclosed.

The two files, and why they are not handled alike

File	Right invoked	What is missing	Risk if it is overlooked
AUR-2026-044	Erasure (Art. 17)	Identity rests on a resemblance between addresses	Erasing another person's account — irreversible
AUR-2026-046	Access (Art. 15)	Two accounts with the same name , same town	Disclosing a third party's purchases to someone with no right to them

What is requested, and what is set aside

File	Item requested	Why that one	Item set aside
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LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

AUR-2026-044	Number of an order already placed	Maison Aurore already holds it: nothing enters the database	Copy of an identity document
AUR-2026-046	Last four digits of the payment method	Separates the two namesakes in a single reply	Date of birth, copy of an identity document

Article 12(6) GDPR allows the controller to request “additional information necessary to confirm the identity of the data subject” where it has “reasonable doubts”. The text refers to **necessary** information: the heaviest document available is not the first one to ask for.

If an identity document does become necessary

Rule applied	How it is implemented
Short retention	Deleted when the file is closed, at the latest at D+30
Separation	Stored outside the response file, access limited to the privacy officer
Logging	Every consultation is recorded, with its author and its timestamp
No re-use	Nothing is fed into a customer master file or a verification system

A figure to hold on to, on the fictional corpus of the demonstration: across 47 files from the past year, the method above would have lifted the doubt in **41 cases without collecting a single identity document**. The remaining 6 were requests made without a pre-existing account.

If the requester does not answer

Milestone	Action	Trace kept
D+7	First reminder, same channel	Timestamp, content, channel

Milestone	Action	Trace kept
D+15	Second reminder	Timestamp, content, channel
Deadline	File presented to the privacy officer, not closed automatically	Complete log of the file

A file documented in this way is the best evidence if a complaint is made: it shows that the request was handled within the deadline and that the silence came from the other side.

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