Incident timeline — facts, estimates, unknowns

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Maison Aurore · incident AUR-INC-2026-002 · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**. No notification has been transmitted: this document prepares a decision, it does not carry it out.

Awareness date set by the controller: 7 September 2026 at 9:14

Item grounding that date: Read receipt of the processor's email, timestamped

Notification deadline: 10 September 2026 at 9:14 — 72 hours (GDPR Art. 33(1))

Three columns that never blend into one another

Element	Established facts	Estimates	Unknowns
Nature of the incident	Unauthorised access to the logistics provider's servers	—	—

Element	Established facts	Estimates	Unknowns
Systems affected	3 of the provider's systems	—	—
Exposure window	41 hours, from 04/09 at 02:10 to 05/09 at 19:30	—	—
Nature of the data	Delivery files: name, postal address, telephone number	—	—
Volume exported	—	Order of magnitude drawn from the size of the export	—
Number of people concerned	—	—	**Unknown — the provider's investigation is open**
Origin of the access	—	—	**Unknown at this stage**

> **The “number of people” box stays empty, and that is a choice.** Writing zero would be false; writing a reassuring range would be an estimate that would have to be retracted. A declared unknown gets completed; an invented figure gets withdrawn.

Encryption, and why it does not apply here

Element	State observed	Effect
The provider's database	Encrypted at rest	Not affected by the export
Export of delivery files	**In clear**	**It is this export that left**

Article 34(3)(a) GDPR waives communication to data subjects where the controller has implemented measures “that render the personal data unintelligible to any person who is

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not authorised to access it”. The measure existed on the database, not on the export: **the exception does not apply on this scope**. This finding is presented with the item that establishes it — the provider's encryption inventory — and the final assessment belongs to the controller.

Incident log

Timestamp	Event	Source
04/09 02:10	Start of the exposure window (reconstructed)	Provider's logs
05/09 19:30	End of the window, access cut off	Provider's logs
07/09 08:47	Provider's report email	Corporate mail
07/09 09:14	**Awareness date set**	Read receipt
07/09 09:31	File opened, clock started, scope settled	File log
07/09 11:05	Draft initial notification written	File log

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https://bluelemonagent.ai/en/entreprises/cas-usage/agent-droits-rgpd-violations

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.