# Seven urgencies, four departments with no declared times

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Fictional document

**Fictional document — demonstration example**

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

**Fictional document**, produced for demonstration. **The routing was right; it was the outcome that was not** — and the Friday-evening send is the agent's own, decided without the collection time that four departments out of eleven have never declared.

| Element | Value |
|---|---|
| Urgent requests sent Friday after 4 p.m. | **7** |
| **Destination mailbox checked** | **Monday morning** |
| **Routing correct** | **Yes, for all 7** |

## What is upheld for the seven, and why it serves you

| What is upheld | Why it is what serves you |
|---|---|

| | |
|---|---|
| **All 7 stay routed to the competent department** | **Routing elsewhere would trade a good destination for a bad one** |
| **The urgency keeps the level set by its author** | **They know their situation, and the routing trusts them** |
| **It keeps it through to pick-up** | **The urgency stays legible end to end: nobody discovers it too late** |

## What the agent does

It routes normally, then tells the sending department within the hour: "*this urgent request will only be read on Monday; if it cannot wait, here is the department's direct contact.*"

## The real fix, and what prevents it

| Departments | Checking times declared? | Can the agent announce the delay? |
|---|---|---|
| **7** | **Yes** | **Yes** |
| **4** | **No** | **No — it does not guess** |

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-tri-et-routage-des-demandes

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