



Three hundred and fifteen unclassified requests

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3,940 requests · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **The unclassified rate is what stops the other 92% from being wrong.**

Handling	Requests	Share
Classified by the agent	3,625	92%
Unclassified, put in the visible queue	315	8%

Path	Average time to reach the right department
Unclassified, routed by hand	Under 2 hours
Misclassified, handed back	11 days

Two hours against eleven days: that is the whole gap between admitting you do not know and betting on the most likely category.

What a queued request contains

Element	Supplied?
What the agent understood	Yes
What it lacks to decide	Yes
The categories it considered	Yes
A guessed recipient	No

What the agent will always refuse

Request	Accepted?	Why
Bringing the unclassified rate down	No	It would be wrong in silence
Defaulting to the most frequent category	No	Same

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.