What you keep

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **It is the path that explains a delay, not the department holding the request at the end.**

Item	Kept?	What it allows
Request and its category, with the classification reason	**Yes**	**Contesting a classification**
Successive departments and time at each step	**Yes**	**Seeing where the time goes**
Send-backs and their reason	**Yes**	**Spotting a loop**
Collection times of destination mailboxes	**Yes**	**Not sending an urgent request into the void**
Unclassified requests	**Yes**	**Stopping the 92 % being wrong**
Who handled a request	**Not by default**	**Lawful — file supplied on request**

The 8 % unclassified, by design

Option	Classification rate	Is the rate right?
Force classification to 100 %	**100 %**	**No — nothing guarantees it**
Leave 8 % unclassified	**92 %**	**Yes, and that is what makes them reliable**

> **What is certain with forced classification is that the rate would be 100 % — not that it would be right.**

What the collection times caught

Finding	Value	Correction
Urgent requests sent Friday after 4 pm to a Monday-collected mailbox	**7**	**Diverted to the on-call route, with a flag**

They were routed correctly: it was the timing that was not.

What is still not done

Action	Done?	Why
Close a request because an answer went out	**No**	**An answer sent is not a request handled**

Closing belongs **to whoever handled it, or to the requester.**

For the company to settle

On-call route for out-of-hours urgent requests: _____

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-tri-et-routage-des-demandes

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Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.