



What you keep

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Fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **It is the path that explains a delay, not the department holding the request at the end.**

Item	Kept?	What it allows
Request and its category, with the classification reason	Yes	Contesting a classification
Successive departments and time at each step	Yes	Seeing where the time goes
Send-backs and their reason	Yes	Spotting a loop
Collection times of destination mailboxes	Yes	Not sending an urgent request into the void
Unclassified requests	Yes	Stopping the 92 % being wrong
Who handled a request	Not by default	Lawful — file supplied on request

The 8 % unclassified, by design

Option	Classification rate	Is the rate right?
Force classification to 100 %	100 %	No — nothing guarantees it
Leave 8 % unclassified	92 %	Yes, and that is what makes them reliable

What is certain with forced classification is that the rate would be 100 % — not that it would be right.

What the collection times caught

Finding	Value	Correction
Urgent requests sent Friday after 4 pm to a Monday-collected mailbox	7	Diverted to the on-call route, with a flag

They were routed correctly: it was the timing that was not.

What is still not done

Action	Done?	Why
Close a request because an answer went out	No	An answer sent is not a request handled

Closing belongs **to whoever handled it, or to the requester.**

For the company to settle

On-call route for out-of-hours urgent requests: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.