



Three hundred and twelve "other", four subjects

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Half-year · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **"Other" is not a category, it is an indicator**: when it swells, the scheme has aged.

Period	Requests classified "other"
Previous half-year	104
Past half-year	312

What the 312 contain

Subject	Requests	Existed in the scheme?
New offer A	61	No
New offer B	48	No
Regulatory change	44	No

Subject	Requests	Existed in the scheme?
Complaint arising from a change of terms	34	No
Isolated subjects	125	—

Four new categories would take "other" from 312 down to 125. That is the figure the agent supplies; the decision to create them is not its own.

What the agent supplies, and what is left to decide

Action	Done?	Why
Create the categories	No	A category decides who works
Reclassify the 187 into a nearby category	No	That would be guessing
Supply one sample request per subject	Yes	So the decision rests on something concrete

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.