Forty-one requests, nineteen days against eight

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

Fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for demonstration. **Each hand-back taken alone is defensible** — the department judges it is not their scope, and they are often right.

Path	Requests	Average time
One department only	**3,584**	**8 days**
One hand-back	**315**	**13 days**
Two hand-backs	**41**	**19 days**

> **The problem is not the hand-back, it is that there is no third instance.** A request handed back twice is one nobody owns, and the process has nothing for that case.

What the agent does from this morning

Situation	Action	Is it a block?
First time a request comes back	**It goes out again, to the other department**	**No**
Second time	**It is stopped and queued visibly**	**Yes — the only one in the tool**

> **A third routing has a one-in-two chance of being right, and the request has already waited.** A two-minute human decision beats a bet.

What the process owner receives

Element	Supplied?
Both departments involved	**Yes**
The reason for each hand-back, as written	**Yes**
The time already consumed	**Yes**
A department named as at fault	**No**

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-tri-et-routage-des-demandes

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales