



The morning batch — 210 forms read by 7:40

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. The firm, the claim forms and the counts are invented; no real person is named. **The counts below belong to THIS batch. They are redone every morning and are not a rate.**

What arrived, and in what shape

Filing channel	Forms	Of which phone photographs
Filing extranet	121	68
claims@ mailbox	81	58
Post scanned at the office	8	0
Total	210	126

The difficulties actually met, and what became of them

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

Difficulty of the document	Forms concerned	Handling
Photograph taken past 20° of tilt	34	Straightened and read
Print-through from the back visible on the front	57	Read through the print-through
Two different handwritings on one pad	188	Told apart
Freehand sketch	203	Straightened, enlarged, returned on screen
Ambiguous circumstances box	19	Two candidates set before the referent

The batch is ready at 7:40. 179 files open in one grouped click; 19 await a box decision, 7 a missing item, 5 a match confirmation. **No file is opened without the referent's move.**

The gap found reading back over six months of filings

Reason for the request	Share of requests	Cause identified
Missing back page	3 in 4	The filing screen accepts only one file
Missing signature	1 in 8	Form filled in but not countersigned on the spot
Other reasons	1 in 8	Various

Two lines to change on the extranet — accept several files, and ask explicitly for the back page — **and the leading cause of requests disappears.** That is not a reading setting: it is a filing setting, and it costs nothing.

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