



The export ready — and the 3 corrections, fixed

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Fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. The firm, the claim forms and the counts are invented; no real person is named. **The export waits for the referent's move. No external write is made by the agent.**

What each field of the export carries

Element	Always present?
The value	Yes
The position in the image — page, zone, coordinates	Yes
The sharpness level	Yes
The status: read, settled by structure, or set before the referent	Yes

A field without a status is not written — which is what makes a silent correction based on what the document ought to say impossible: it would have no column to hide in.

The mandate proposed, and its cap

Morning batch	Forms	Departure
Every field passes the structure check	152	Under mandate: automatic departure, capped, traced, revocable with a word
At least one field to confirm	27	Under the referent's eye
Set one by one before the referent	31	Referent's decision

The connection to the claims management software

Item required before speaking of integration	Available to date?
A version of the connector	No
A test suite	No
An acknowledgement that has been reviewed	No

Until those three exist, the integration is a project, not a feature — and that is said before signature, not after. The export is returned in a format the firm's vendor takes; the direct connection is priced separately.

The figure that does not flatter the agent, and what was done with it

Measure	Value
Forms returned as read in full	179
Corrected by a handler for a wrong value	3 — two registrations, one time of day
All three were sharp	Yes
All three passed the structure check	Yes

Cause identified: all three came from plates photographed at an angle, **where 0 and 0 merge in the official typeface**. Sharpness was therefore high and the value wrong — exactly the case confidence alone never catches.

Correction applied	Effect measured
Registrations are cross-checked against the firm's portfolio before being set	0 corrections on that field across the next 1,100 forms
Registrations absent from the portfolio are flagged	4 flags, of which 2 vehicles never added to the policy

That is why human review also covers a sample of the forms that were read, and not only those that come back with a question.

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