



Handling trail — reconstruction in 3 minutes

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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2,550 files of the quarter · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The trail is built during handling, not afterwards**: that is what takes it from 30 % to 4 % of the handling time of a file.

What the trail carries, file by file

Element	Detail kept
Steps completed	Timestamped, with their author — the agent when it is the agent, the person when it is a person
Documents received	Arrival date and the request that called for them
Costed items	Cover clause, policy version on the day of the loss, excess, limit
Validation points	Who approved, when, and what changed between draft and decision

What it used to cost, what it costs

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Measure	Before	After	Over the year
Building the trail	30 % of handling time — 25 min	4 % — 3 min 20 s	1,842 hours across 5,100 files
Reconstructing a file for an audit	2 hours	3 minutes	—

What the quarter shows

Measure	Value
Files handled	2,550
Costed items referring to a cover clause	100 %
Policyholder challenges	34
Challenges closed at the reading of the item detail	29

An amount without its reference to the contract enters no settlement proposal. That is the central rule of this arrangement, and it explains the 29 closed challenges: **a policyholder who sees where every euro comes from rarely challenges twice.**

The trail exists in a form a policyholder can read and can accompany every settlement proposal. Trial proposed for one month, on files above €3,000.

For the department to set

Threshold above which the trail accompanies the proposal: €_____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 10 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

deployment chosen.