Flagging criteria — 6 proposed, 1 tightened

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Run over six years of files · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **A flag is never a conclusion.** A flagged file leaves the assisted workflow and goes to entirely human handling, with the indication that raised it.

The four criteria in force

Measure	For the year
Flags produced	210
Confirmed after review	**38**

The six criteria proposed, each quantified over six years

Criterion	Flags over 6 years	Confirmed	Note

Notification within 30 days of taking out the policy or of an extension endorsement	**186**	**61 — 33 %**	**The best of the six, absent from the current list**
Same invoice beneficiary across three unrelated claims	**74**	**29 — 39 %**	**Raised from the second file, as a watch item, without counting as a flag**
… and 4 further criteria	218	**Between 12 % and 21 %**	Each with its volume and its review cost

The tightened version of an existing criterion

Criterion	Today	Tightened version	Effect
Amount above twice the average for that claim type	**96 flags, 4 confirmed — 4 %**	**22 flags**	**The 4 confirmations kept, 74 honest policyholders no longer looked at closely**

The choice is made on three numbers, not on a hunch: the number of flags the criterion would have produced, the share confirmed after review by your referents, and the files it would have let through. **The signature stays with the department: a criterion only comes into force once approved, and that is what makes it defensible before a policyholder.**

> **Over six years, the set would have produced 108 more confirmations for 74 fewer pointless reviews.** One hour of reading by the referents, and the criteria are in force the same evening.

For the referents to set

Criteria approved and date of entry into force: _____

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
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