Validation points — the five stops of the protocol

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Placed by the department · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The agent stops at every stopping point, even when everything is ready.** The points are placed by the department, and a file never walks itself to payment.

The five points in force

Stopping point	What is handed over	Who rules
Classifying the claim	**Proposed classification and the two indications grounding it**	**Handler — this is where bodily injury, disputes and suspicions leave the assisted workflow**
Disputed cover match	The two readings and the 12 precedents	Technical referent

Stopping point	What is handed over	Who rules
Committing an expense	Adjuster, leak detection, protective measure	**Covered by the mandate below the threshold, handler above it**
Settlement decision	**Complete costing, item by item, with clause, excess and limit**	**Claims manager — appears in no mandate**
Closing the file	Summary of what was paid and what remains open, including recoverable depreciation	Handler

What the points cost in delay

Measure	Before	After	Why
Costing ready → decision	**2.6 days**	**0.4 day**	**The file arrives complete, costed and reasoned**
Time to approve a file	**26 minutes**	**4 minutes**	Nothing left to gather before deciding

The sixth point proposed — for the department to decide

Proposal	What six years of files say	Effect
Stopping point above €8,000	**4 % of files, 31 % of sums paid**	**The threshold where a second look changes something**

> **A stopping point is placed with a click and applies to the next file.** It is removed the same way: the protocol map belongs to the department, not to the agent.

For the department to set

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Sixth stopping point chosen, and its threshold: _____

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https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-traitement-des-sinistres-complet

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.