Appointment mandate — capped and dated

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Written, withdrawable with a single word · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The mandate covers appointing an adjuster and six standard letters — never the settlement.** The settlement decision appears in no mandate.

What the mandate covers

Act	Rule applied	Where the rule comes from
Appointing an adjuster	**Claim type, estimated amount above the set threshold, geographic rota among the 26 adjusters**	**The scale the handlers already apply**
Six standard letters	Acknowledgement of notification · document request · notice of the adjuster's visit · delay information · request for proof of replacement · closure at the policyholder's request	**Approved once by the department**

What caps it

Limit	Rule
Fees	**Capped at the scale of the adjustment agreement; beyond it, the file returns to the handler with the proposed adjuster already chosen**
Exclusions	**Never on a bodily injury claim, a disputed file or a suspected fraud**
Number	**One appointment per file — a second opinion is decided**
Duration	**Review after three months. Without an explicit decision, the mandate stops — renewal is what takes a signature**
Withdrawal	**One word, effective within the minute; appointment reverts to a proposal awaiting approval**

What it is worth, on the company's own figures

Measure	Today	Under mandate
Appointment time	**3.2 days**	**1 hour**
Adjuster's visit to the policyholder	—	**Three days earlier on average**
Across 2,400 files with an adjuster	—	**7,200 days of policyholder waiting removed from the clock**
Settlements set without a human decision	**0**	**0 — the validation point does not move**

> **The appointment scale remains the company's own.** The mandate creates no new rule: it gives in advance, in writing, the decision to apply a rule the department already applies — and the log ties it to every appointment.

For the company to set

Estimated-amount threshold and review date: _____

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Legal notice (in French): bluelemonagent.ai/mentions-legales

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