



Appointment mandate — capped and dated

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Written, withdrawable with a single word · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **The mandate covers appointing an adjuster and six standard letters — never the settlement.** The settlement decision appears in no mandate.

What the mandate covers

Act	Rule applied	Where the rule comes from
Appointing an adjuster	Claim type, estimated amount above the set threshold, geographic rota among the 26 adjusters	The scale the handlers already apply
Six standard letters	Acknowledgement of notification · document request · notice of the adjuster's visit · delay information · request for proof of replacement · closure at the policyholder's request	Approved once by the department

What caps it

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

Limit	Rule
Fees	Capped at the scale of the adjustment agreement; beyond it, the file returns to the handler with the proposed adjuster already chosen
Exclusions	Never on a bodily injury claim, a disputed file or a suspected fraud
Number	One appointment per file — a second opinion is decided
Duration	Review after three months. Without an explicit decision, the mandate stops — renewal is what takes a signature
Withdrawal	One word, effective within the minute; appointment reverts to a proposal awaiting approval

What it is worth, on the company's own figures

Measure	Today	Under mandate
Appointment time	3.2 days	1 hour
Adjuster's visit to the policyholder	—	Three days earlier on average
Across 2,400 files with an adjuster	—	7,200 days of policyholder waiting removed from the clock
Settlements set without a human decision	0	0 — the validation point does not move

The appointment scale remains the company's own. The mandate creates no new rule: it gives in advance, in writing, the decision to apply a rule the department already applies — and the log ties it to every appointment.

For the company to set

Estimated-amount threshold and review date: _____

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