Completeness check — 38 % down to 9 %

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Verification at notification · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. *Completeness is the check that every document required to handle the claim is present.* **An incomplete file does not move forward — and above all, it moves forward unnoticed.**

What is checked on arrival

Check	Why it matters
Documents required for this claim type	The list is not the same for water damage and for broken glass
Documents required by that policy	Cover extensions call for their own evidence
Consistency of dates	Between notification, invoices and accident report
Policy and endorsements in force on the day of the loss	**The point that gains most from being settled at first notification**

What the policyholder receives

Measure	Before	After
Files going back out for a missing document	**38 %**	**9 %**
Average number of round trips	**1.7**	**1.05**
Content of the letter	One document at a time	**All missing documents, where to find them, what they are for**
Notification → complete file	**8.4 days**	**2.3 days**

Files went back out 1.7 times because the request was partial, not because the policyholder was careless. A complete letter costs the same stamp as an incomplete one and saves six days on each of the 5,100 standard files.

The cover matching that follows

Element set out	What comes with it
Applicable cover	**The policy clause**
Excess	Amount and its clause
Limit	Contractual limit for the item
Depreciation scale	**Deducted and recoverable depreciation, kept separate**
Policy version	**The one in force on the day of the loss, endorsements included**

> **The six document request letters have been rewritten**, each with the complete list and a plain-language explanation. Twenty minutes of review, and the policyholder stops receiving three letters for one file.

For the department to set

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Date for approving the six rewritten letters: _____

Request a demo with your own documents

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https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-traitement-des-sinistres-complet

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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