Technical framework — where your policyholder files live

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Local inference, health ring-fencing, processing in the EU targeted · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. **It describes the architecture actually proposed**: a claim file may contain health data and engages contractual rights — the most sensitive data an insurer holds.

The two deployment modes, at the company's choice

Mode	Where computation happens	What leaves the network	For whom
Local inference	**On a machine belonging to the company**	**Nothing**	Insurers who already host their operations
Isolated resource	On a dedicated server hosted in France	**Nothing outside the European Union**	Teams who would rather not administer a machine

In both cases the resource is dedicated to your company. No pooling with another insurer: your policies, your files and your policyholders' documents live in an environment that is yours alone.

What protects your policyholders' data

Point	Implementation	What it lets you tell a policyholder
Training	**No file feeds any model**	« Your file serves only your file »
Technical account permissions	**Read-only — the agent posts drafts, the handler records them**	**« This can be checked with a single command »**
Health data	**Reinforced ring-fencing, access restricted to the roles concerned**	« Your medical documents are not read by material claims handling »
Role-based access	Rights follow the job: a costing writer opens material items, not the documents of a bodily injury file	« Only the people concerned see your file »
Logging	Which document read, by which process, at what time	**« We can reconstruct the handling for an audit »**
Hosting	**France, under French law**, architecture designed to reduce exposure to extraterritorial legislation, location alone not being enough to guarantee immunity	« Your data is processed within the European Union in the architecture chosen »

What leaves the assisted workflow by design

Nature	Annual volume	Route

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Bodily injury claims	**800**	**Entirely human handling, sent to the referent on the day of notification**
Disputed files	620	Entirely human handling
Suspected fraud	140	Reviewed by a referent before any further step
Complex non-standard cases	540	Senior handler
Gain from this sorting	—	**Bodily injury files were spotted on the 9th day on average; they now go out the same day**

Reversibility, verifiable before committing

Element	On exit
File index	**Deleted — it held no file, only what is needed to find them**
Tools in place	**No migration on the way in, therefore none on the way out**
Map of the 11 steps, 9 doctrine notes, 6 letters, flagging criteria, storm protocol	**Stay with the company, readable without us**
Dry-run exit	**Half a day at the first quarter, protocol written**

For the company to set

Deployment mode chosen (local inference / isolated resource): _____

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