



Technical framework — where your policyholder files live

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Local inference, health ring-fencing, processing in the EU targeted · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **It describes the architecture actually proposed**: a claim file may contain health data and engages contractual rights — the most sensitive data an insurer holds.

The two deployment modes, at the company's choice

Mode	Where computation happens	What leaves the network	For whom
Local inference	On a machine belonging to the company	Nothing	Insurers who already host their operations
Isolated resource	On a dedicated server hosted in France	Nothing outside the European Union	Teams who would rather not administer a machine

In both cases the resource is dedicated to your company. No pooling with another insurer: your policies, your files and your policyholders' documents live in an environment that is yours alone.

What protects your policyholders' data

Point	Implementation	What it lets you tell a policyholder
Training	No file feeds any model	« Your file serves only your file »
Technical account permissions	Read-only — the agent posts drafts, the handler records them	« This can be checked with a single command »
Health data	Reinforced ring-fencing, access restricted to the roles concerned	« Your medical documents are not read by material claims handling »
Role-based access	Rights follow the job: a costing writer opens material items, not the documents of a bodily injury file	« Only the people concerned see your file »
Logging	Which document read, by which process, at what time	« We can reconstruct the handling for an audit »
Hosting	France, under French law, architecture designed to reduce exposure to extraterritorial legislation, location alone not being enough to guarantee immunity	« Your data is processed within the European Union in the architecture chosen »

What leaves the assisted workflow by design

Nature	Annual volume	Route
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Bodily injury claims	800	Entirely human handling, sent to the referent on the day of notification
Disputed files	620	Entirely human handling
Suspected fraud	140	Reviewed by a referent before any further step
Complex non-standard cases	540	Senior handler
Gain from this sorting	—	Bodily injury files were spotted on the 9th day on average; they now go out the same day

Reversibility, verifiable before committing

Element	On exit
File index	Deleted — it held no file, only what is needed to find them
Tools in place	No migration on the way in, therefore none on the way out
Map of the 11 steps, 9 doctrine notes, 6 letters, flagging criteria, storm protocol	Stay with the company, readable without us
Dry-run exit	Half a day at the first quarter, protocol written

For the company to set

Deployment mode chosen (local inference / isolated resource): _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

deployment chosen.