Morning watch — 4 flags

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

08/08/2026 · three languages, nine countries · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **No customer is named, no origin is inferred.**

#	Flag	On what	Handling
1	**29 answers accurate and inapplicable**	**12,400 exchanges**	**Language / jurisdiction separated**
2	**Escalation 8% to 13% by language, 6% to 31% by country**	**3 languages, 9 countries**	**Quality published on both axes**
3	**48 customers writing in English although Spanish is served**	**Turns of phrase, formats, address**	**Offered once, without pressing**
4	**7 cases calling for an apology on the company's behalf**	**Answers sent**	**Passed to a human, ready to sign**

The three languages served, and the nine countries where they are read

Language	Country of residence	Exchanges over twelve months
French	France · Belgium · Switzerland	8,060
English	Ireland · Netherlands · Germany	2,480
Spanish	Spain · Mexico · Colombia	1,860
Together	9 countries	12,400

The contact channels retained

Channel	Exchanges	What is carried across
WhatsApp Business	4,900	Language offered, country declared
Website chat	3,700	Language offered, country declared
Email	3,800	Language offered, country declared
Exchanges that changed channel mid-thread	214	The thread is picked up, the customer explains nothing twice

What the agent guarantees on every exchange

What the agent guarantees	What you gain
Every rule is given for the customer's own country, never carried over from another	You avoid the answer that is accurate and inapplicable — the one that comes back as a complaint two weeks later
The contractual document is sent in its original version, the one that governs	The customer reads what binds you: no translation can be held against your contract
The apology is drafted, ready, and goes out the moment you approve it	An apology acknowledges a fact: this one binds the company when the company decides, without keeping the customer waiting

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales

What the agent guarantees	What you gain
The language is offered then confirmed by the customer, never inferred from their name	**The relationship does not open on an offensive mistake, and the chosen language holds for the rest**
A language switch is offered, and applies as soon as the customer accepts	**The customer picks their language in one word and the thread carries over — as it did for the 214 exchanges that changed channel with nothing to explain twice**

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-support-multilingue-2-3-langues

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales