Country yes, language chosen

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Three languages, nine countries · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **Language is not jurisdiction.**

Item	Kept?	Why
Country of residence	**Yes**	**Contract data: warranty, withdrawal, jurisdiction**
Detected language	**No**	**An inferred language locks people in**
Language set by the customer	**Yes**	**They stated it, it was not guessed**

What the country prevents

Finding	Value
Perfectly translated answers inapplicable in the customer's country	**29**
Language defects in those 29 answers	**0**
Languages served	**3**

Finding	Value
Countries of residence to tell apart	**9**

Why language is not inferred

Finding	Value
Customers who wrote in English though it was not their language	**48**
Most frequent reason	**They assumed nobody spoke theirs**

> Remembering "English" for those 48 **confirms their assumption for good.**

What is done instead

Step	Behaviour
Announcing the three languages served	**In the first message, in all three**
Detected language	**Proposed, changeable in one gesture**
Language set by the customer	**Kept**

Of the 48, **31 switched to their own language as soon as they knew it was possible**, and it took them **3.9 turns instead of 5.2**.

For the company to settle

Third language retained, alongside French and English: _____

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Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-support-multilingue-2-3-langues

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