



Twenty-nine days waiting, forty-one per cent external

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 24/09/2026

Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **Declaring a blockage points at somebody; "in progress" points at nobody.**

Finding	Value
Waiting for an external supplier's reply	29 days
State displayed	In progress
Project board	Green
External share of total waiting time, across 14 projects	41%

What the agent does

Action	Done?
Ask somebody to declare a blockage	No

Action	Done?
Measure time since the last interaction with the third party	Yes
Flag beyond ten working days	Yes
Name the wait rather than the person responsible	Yes

It is the relationship, not the project, that unblocks it: the flag goes to whoever holds the relationship with the third party, never the project manager alone.

The 41% do not say third parties are slow: they say the plan treats them as though they were internal.

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.