



Thirty-four negative reviews — nineteen verifiable facts

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Quarter · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **No removal is requested on the three inaccurate reviews.** It rarely succeeds, sometimes gets noticed, and always gets retold.

Situation	Reviews	Next step
Contains a verifiable and accurate fact	14	Reply acknowledging the fact
Contains a verifiable and inaccurate fact	3	Reply correcting the fact
Concerns an untraceable order	2	Flagged separately, no characterisation
Appreciation only	15	Reply or not, as decided

The drafting rule on an inaccurate review

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

"Our records show delivery on the 22nd rather than the 29th; the delay is still too long, and here is why."

Correcting a fact and acknowledging the problem are not contradictory — it is the only reply that stands up. A reply that corrects without acknowledging reads as a defence; one that acknowledges without correcting leaves a false figure online.

What is separated on every review

Type of element	Examples	Verifiable?
Fact	A date, an amount, a reference	Yes, in your data
Appreciation	The welcome, perceived quality, value for money	No

The separation matters because it determines what a reply can do: a fact is corrected, an appreciation is heard. Confusing them produces the replies that make things worse.

The 2 untraceable orders

What is done	The guarantee that comes with it
Flagged to management	No characterisation
Broader search in your data	No removal request
—	No public reply casting doubt on the author

An untraceable order may be one placed under another name, through a reseller, or for a third party. Publicly doubting a customer on that basis is the most asymmetric risk on this page.

isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.