



What is kept, what is never produced

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Fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **No list of reviews "to be removed" exists.** Such a list rarely exists without eventually being used, and its very existence is a problem the day somebody finds it.

Item	Kept?	Why
The review	Yes	Retracing the path
The subject it describes	Yes	That is what gets fixed
Facts verified and their result	Yes	Justifying a reply
The reply prepared and its publication	Yes	Knowing what was said
The operational flag	Yes	The link between a review and a fix
Count per employee	No	Would designate the person, not the problem
Profile of the review's author	No	They wrote a review, not signed a contract

Item	Kept?	Why
Reputation score	No	Makes what gets fixed disappear
List of reviews to be removed	No	Its existence is the problem

The fifth item kept is the most useful: the link between a review and the fix it produced. It is what allows saying, six months later, that the seven reviews about the Friday slot led to a dated change.

What the monthly summary contains

Content	What it indicates
Reasons for dissatisfaction by subject	What gets fixed
Reviews describing a verified operational fact	A measurable defect
Reply times	An organisation
Unanswered reviews	A backlog

To be set by the company

Retention period for reviews and their verifications: _____ months

Retention period for prepared but unpublished replies: _____ months

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.