



Technical framework — where your customers' exchanges live

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Document issued on 24/09/2026

Local inference or an isolated resource in France · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **62,000 identities, their delivery addresses, their purchase history and 214,000 conversations:** this is the most sensitive material a retailer holds, and the one no competitor can reconstruct.

The two possible architectures

Architecture	Where the computing happens	What crosses an outside network	For whom
Local inference	On a machine at head office	Nothing	Retailers who already host
Isolated resource hosted in France	Environment dedicated to Maison Perrat	One encrypted flow, never leaving the European Union	No pooling with another retailer

What is protected, and by what

Protection	Implementation	What it makes verifiable
Encryption	In transit and at rest	—
Role-based access	An adviser opens customer threads, not exports of the whole base	The list of roles and their rights, exportable
Logging	Who consulted which thread, and when	An answer to a complaint in 10 minutes
Purge	At the periods set by the company	A dated purge log
Location	France, under French law	Architecture designed to reduce exposure to extraterritorial legislation, location alone not being enough to guarantee immunity, including where a US provider hosts in Europe
Use of the data	No conversation trains an outside model	A written undertaking

What that opens commercially

Fact	Value	Consequence
Privacy page	—	Can state French hosting and processing in the EU as the target
Access requests received this quarter	9	Answered in 4 minutes on average, full file
Comparison	—	Few retailers of this size can put it in writing

Processing record kept up to date continuously: hosting, subprocessors, retention periods, who has access to what, date of the last check. **It gets asked for once a year and it used to take three days to find.**

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.