



Direct reply — by message type

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Fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **A prospect receiving a commercial reply written by an agent recognises it.**

What the agent sends alone

Reply type	Content	Direct send?
Acknowledgement	With the REAL response time	Yes
Request for detail	When the message is too vague to route	Yes
Redirection to the right department	When it is not a commercial enquiry	Yes
Documented factual question	Hours, address, service area, documents needed	Yes
First commercial sentence	Offer, price, availability	No — written by somebody

The time gain

Step	Before	After
Wait before any sign at all	11 hours on average	3 minutes

The two checks run before any send, not configurable

Check	Cases caught	Basis
Is the sender already a customer?	23, one describing an incident on their contract	Commercial sense
Have they expressed a refusal?	11 sequences continued after a written refusal	GDPR art. 21 — absolute right

For the company to settle

Real lead time stated in the acknowledgement: _____ hours

Reply types open to direct send: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.