Eleven explicit refusals, two as far as the third follow-up

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Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **A reply to a sequence is treated as proof of interest; the content is not read.**

Situation	Count
Messages containing an explicit refusal	**11**
Receiving at least one follow-up after it	**11**
As far as the third follow-up	**2**

What the agent does

Action	Done?
Detect the refusal	**Yes**

Action	Done?
Take the person out of every sequence, immediately	**Yes — the only unprompted action**
Record the refusal durably	**Yes**
Mark the person as "not interested"	**No**

> **A refusal forgotten six months later is a refusal not respected.**

They said no at a precise moment, to a precise proposal: recording it otherwise would attribute to them a disposition they never expressed.

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-qualification-de-mails-commerciaux

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Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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