Thirty-one orders, a total that moves

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4,700 orders · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **A customer who accepts one amount and pays another has not accepted what they pay.**

Finding	Value
Orders where the billed total exceeded the announced total	**31**
Origin	**A fee applied at a later step**
Visible in the agent's data at announcement	**No**

The gap, even of a few cents, turns an accepted order into a contested one.

What changes

Rule	Applied?

No total announced unless it can be guaranteed complete	**Yes**
A fee depending on an invisible step is announced beforehand	**Yes**
If it cannot be priced, the agent says so and hands over	**Yes**
Add, remove or round an amount	**Never**

The 31 orders are reported to whoever configures the till, with the exact gap and the step where it appears.

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-prise-de-commande-retail-resto

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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