



Six uses — where the agent stops, who takes over

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4 on, 2 to switch on · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The agents plug into the same base and the same protocol**: what triage has gathered is never re-keyed by the next one. **Zero re-keying between them** — that is what makes the chain pay.

The six medical secretarial uses ready to deploy

Use	Status	What it does	Measured or expected gain
Administrative intake	On	Gathers the information the protocol provides for	55 % → 9 %
Protocol application	On	Proposes the attached referral	30 % → 6 %
Referral outside the protocol	On	Sends what is not covered to the front desk or the practitioner	2 h 50 → 1 min 40

Use	Status	What it does	Measured or expected gain
Voice switchboard	On	Picks up, gathers, hands over	41 % → 6 % of calls missed
Booking and letters	To switch on	Books the approved appointment, drafts letters to colleagues, prepares funding files	1 h 50 of front-desk time a day
The rest of the healthcare range	To switch on	Funding files, follow-up of long-term condition patients	1,100 patients concerned

The dividing line

Agent	Starts when	Stops when
Voice switchboard	The phone rings	The intake is done
Administrative triage	A request arrives, whatever the channel	At the moment someone has to decide
Medical secretarial	The referral is approved	The appointment is booked and the paperwork is ready

The fifth use, if switched on

Point	Proposal	Reason
Trial scope	The 5 GPs	The two midwives have a different booking circuit — better written down calmly than discovered in production
Duration	1 month	Enough to settle it
New data required	None	Everything it needs is already gathered

It is the next task by order of return, and it calls for no migration, no new tool and no extra keying. The centre decides the order; the agent prepares the rest.

For the centre to set

Fifth use: scope and start date: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.