



The morning batch — 190 requests

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22 minutes of approval · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The coordinator does not read 190 requests one by one**: they arrive sorted, and only four call for a judgement. **Each one stays openable, with the protocol line applied.**

How the requests appear at 8.30 a.m.

Category	Volume	Action expected	Time
Protocol-compliant	151	Batch approval, each one openable line by line	6 min
To look at	28	Fallback already proposed — slot missing, document absent, practitioner on leave	11 min
Outside the protocol	7	Already sent to their destination — for information	1 min
Judgement calls	4	Coordinator's decision	4 min

Category	Volume	Action expected	Time
Total	190	—	22 min

The two stopwatches of this stage

Stage	Before	With the agent
Applying the referral protocol	30 % of the time of a request to be directed	6 %
Formatting the request	25 % of the time of a request passed on	5 %

The measure that does not move

Indicator	Quarter	Why
Referrals proposed	8,300	—
Referrals applied without human approval	0	The agent has no write access to the diary
Approvals logged	8,300	Who, when, on which protocol line

Zero is not a prudent setting that a busy day could loosen: it is how the agent is wired in. It proposes, the front desk books.

What is proposed

Measure	What it changes	Decision
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Two batches a day, 8.30 a.m. and 2 p.m.	62 requests arrive between 9 a.m. and 1 p.m. and wait until the next day — they would be returned same-day	The coordinator chooses between two short sittings and one long one
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For the centre to set

Batch times chosen: _____

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