Mandate to send messages in the centre's name

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Capped, dated, withdrawable in one word · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **A message sent in the centre's name commits the centre, not the agent.** This document is not a refusal in disguise: it is the mandate already drafted, ready to correct and sign, which lets the agent do in minutes what takes two hours today.

What the mandate authorises

Type of message	Daily volume	Template	What the agent fills in
Appointment confirmation	**121**	Approved by the coordinator	Date, time, practitioner's name
Reminder the day before	0 today	Approved by the coordinator	Date, time, practitioner's name

Type of message	Daily volume	Template	What the agent fills in
Notice of cancellation by a practitioner	14	Approved by the coordinator	Date cancelled, replacement slots
Acknowledgement of a request	33	Approved by the coordinator	Time of arrival, when it will be looked at
Total	**168**	—	**No free text: the agent does not depart from the template by a word**

The limits, which are what make it a mandate

Limit	Value	Effect when reached
Daily ceiling	**250 messages**	**Everything stops, the coordinator is told** — current volume: 168
End date	**3 months**	**The mandate expires and must be signed again — a mandate without an end is no longer a mandate**
Withdrawal	**One word, at any moment**	**No notice, no justification — the day's messages do not go out**
Scope	4 listed types	**Nothing touching the content of care**
Statement	Weekly	By type and by practitioner

What the mandate gives back, in figures

Task	Before	With the mandate
Writing and sending the 168 messages	**2 h 10 of front-desk time a day**	**4 minutes of batch proofreading**
Missed appointments over the quarter	**117 — that is 29 hours of consultation lost**	**The day-before reminder could never be done for lack of time**

The first step proposed is deliberately small: one type of message — the appointment confirmation — and one month. **The other three types will not be asked for again until the centre says so.**

For the centre to sign

Message types mandated: _____ · Daily ceiling: _____ · End date: _____ · Signature: _____

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This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-pre-orientation-medicale-administrative

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