



Mandate to send messages in the centre's name

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Capped, dated, withdrawable in one word · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **A message sent in the centre's name commits the centre, not the agent.** This document is not a refusal in disguise: it is the mandate already drafted, ready to correct and sign, which lets the agent do in minutes what takes two hours today.

What the mandate authorises

Type of message	Daily volume	Template	What the agent fills in
Appointment confirmation	121	Approved by the coordinator	Date, time, practitioner's name
Reminder the day before	0 today	Approved by the coordinator	Date, time, practitioner's name

Type of message	Daily volume	Template	What the agent fills in
Notice of cancellation by a practitioner	14	Approved by the coordinator	Date cancelled, replacement slots
Acknowledgement of a request	33	Approved by the coordinator	Time of arrival, when it will be looked at
Total	168	—	No free text: the agent does not depart from the template by a word

The limits, which are what make it a mandate

Limit	Value	Effect when reached
Daily ceiling	250 messages	Everything stops, the coordinator is told — current volume: 168
End date	3 months	The mandate expires and must be signed again — a mandate without an end is no longer a mandate
Withdrawal	One word, at any moment	No notice, no justification — the day's messages do not go out
Scope	4 listed types	Nothing touching the content of care
Statement	Weekly	By type and by practitioner

What the mandate gives back, in figures

Task	Before	With the mandate
Writing and sending the 168 messages	2 h 10 of front-desk time a day	4 minutes of batch proofreading
Missed appointments over the quarter	117 — that is 29 hours of consultation lost	The day-before reminder could never be done for lack of time

The first step proposed is deliberately small: one type of message — the appointment confirmation — and one month. **The other three types will not be asked for again until the centre says so.**

For the centre to sign

Message types mandated: _____ · Daily ceiling: _____ · End date: _____ · Signature: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.