



Three automatic gestures — and everything awaiting a decision

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Exhaustive list · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Only three gestures happen without asking, and all three protect the patient rather than the figures.** Each is reversible, and the list of what awaits a decision is given in full — that list is what gives “0 decision without human approval” its meaning.

The three automatic gestures

Gesture	Why it cannot wait	Volume	Reversibility
Display the urgent message and alert the on-call practitioner	Waiting for approval would be a fault	26 times, 4 seconds on average	The text displayed is the lead physician's, changeable by him alone

Gesture	Why it cannot wait	Volume	Reversibility
Take an uncovered request out of the circuit and send it on	Guessing a neighbouring reason would be more dangerous than handing over	1,940 over the quarter	Reversible both ways: one line added to the protocol brings the reason back the next day — 118 requests after three lines
Acknowledge within the hour, on the channel of arrival	Promises nothing: says the request arrived and when it will be looked at	33 a day	Wording approved by the coordinator, changeable

Everything that awaits someone's decision

Action	Who decides	Default state
Apply a referral	The coordinator	Pending — the agent does not write in the diary
Book an appointment	The front desk	Pending
Send a message in the centre's name	The centre, by written mandate	In draft
Add or change a line of the protocol	The lead physician	Proposed, never applied alone
Open an extra field of the record	The lead physician	Closed by default

The two next steps proposed, in this order

Step	Content	What it brings
1 — Fifth use	Appointment booking, limited to the 5 GPs, one month	1 h 50 of front-desk time a day

Step	Content	What it brings
2 — Quarterly protocol review	Correction statement, reason by reason	Makes the protocol fairer — and that is what makes the first gain last

An automatic gesture that cannot be withdrawn is not an automatic gesture, it is a dispossession. All three are withdrawn in one word, with no notice and no justification to give.

For the centre to set

Automatic gestures retained: _____

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