



Mandate — instructing a loss adjuster

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 24/09/2026

€350 per file, 30 a month, withdrawn with one word · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Instructing an adjuster commits the mutual's money: it is not a setting, it is a written mandate, capped, dated and withdrawable.** Outside those limits, everything waits for a signature.

What makes an inspection necessary on this file

State of the file	Finding
Items of cover beyond argument	2 out of 3
Item of cover turning on a single fact	The origin of the leak: private part or common part
Where that fact can be read	In none of the documents in the file — it is established on site
Measured time to instruct	5.2 days — the time it takes for someone to think of it

The instruction letter, already written

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

Wording	What the adjuster sends back
Inspect the loss	A report
Establish whether the leak originates in the private or the common part	An answer

An adjuster asked a question comes back with an answer; an adjuster asked for a report comes back with a report. The question is written into the instruction letter before it goes out, and it is drawn from the exclusion that still has to be ruled out.

The six limits of the mandate

Limit	Proposed value	What happens beyond it
Amount	€350 per file maximum	Waits for signature
Volume	30 files a month	Waits for signature
Types of loss covered	Escape of water and damage to property	Bodily injury, disputes and suspicion stay outside
Term	Until 31 December	Signed again
Withdrawal	One word, at any time	No effect on instructions already sent
Notification	Notice on every instruction, with the file and the amount	The department sees every euro committed

What the mandate is worth, measured where it has been signed

Measure	Without mandate	With mandate	Effect across 1,100 files a year involving an adjuster
Time to instruct	5.2 days	2 hours	—

Measure	Without mandate	With mandate	Effect across 1,100 files a year involving an adjuster
Date of final settlement	—	9 days earlier	Nine days less waiting for every policyholder
Adjuster spend	—	Unchanged	The inspections were being ordered anyway — simply later

The roll-out is proposed in two steps: escape of water first, over three months, then a joint review of the first 30 files before any extension.

To be signed by the head of department

Cap per file: _____ € · Monthly volume: _____ · Signature: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.