Technical framework — where notifications live

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Local inference, role-based access, processing in the EU targeted · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. **It describes the architecture actually offered**: a claim notification carries personal data, sometimes health data, and engages contractual rights. It is the most sensitive data a mutual holds.

The two deployment modes, at the mutual's choice

Mode	Where the computing happens	What leaves the network	For whom
Local inference	**On a machine at the mutual**	**Nothing**	Insurers who already host their own servers
Isolated resource	On a dedicated server hosted in France, under French law	**Nothing outside the European Union**	Insurers who would rather not run a machine

Local inference means the model computes on the insurer's machine: the text of a notification crosses no outside network to be processed. **In both modes the resource is dedicated: no pooling with another insurer.**

What protects the data of the 78,000 policyholders

Point	How it works	What it lets you answer
Training	**No notification trains a model, neither yours nor anyone else's**	« What we learn from your files serves your files »
Encryption	In transit and at rest	« A stolen file stays unreadable »
Role-based access	**Rights follow the job: a first-level handler opens the files in their own portfolio, not bodily injury files and not files in dispute**	« Only the people concerned see the file »
Logging	**Which file was built, from which documents, at what time, approved by whom**	**« We can answer a complaint, an audit, or a policyholder asking what was done with their data »**
Hosting	**France, under French law, architecture designed to reduce exposure to extraterritorial legislation, location alone not being enough to guarantee immunity**	« Including against a US provider hosting in Europe »
Health documents	**Outside the first-level scope**	SecNumCloud and reinforced hosting options for bodily injury claims

What the agent plugs into — with no migration

Tool already in place	What the agent does there	What changes for the team

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Claims handling system	Reads contracts and files, attaches the built file	**The accounting entries stay with the department**
Document management system	**Indexes the content of the documents**	**No renaming, no moving**
Notification portal	Receives notifications	The form is not changed
Switchboard	The voice agent answers and hands over	An adviser stays reachable at any moment

What it is worth commercially

Fact	Value
Hosting in France	**100 %**
Data transferred outside the European Union	**0**
Hosting criterion in the last claims-delegation tender	**Knock-out — the answer could be given without reservation, evidence attached**
Extra subscriptions for the 14 handlers	**0**

> **This document is the record the data protection officer asks for every year** — hosting, subcontractors, retention periods, who accesses what. It is asked for once a year and takes three days to assemble; it is kept up to date continuously.

For the mutual to set

Deployment mode chosen (local inference / isolated resource): _____

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Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-gestion-des-sinistres-assurance-n1

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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