



Morning watch — 4 flags

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Document issued on 24/09/2026

08/08/2026 · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **No guest is named and no profile is built.**

#	Flag	On what	Handling
1	23 accessibility requests missing from the arrivals sheet	4,800 bookings	Own field, room allocated before confirmation
2	41 price discrepancies mid-session	Rate log	Rate frozen for the session
3	Request to manage overbooking	—	Declined; measured rate supplied
4	11 "upgrades", 4 downgrades	Room allocations	Described point by point, never labelled

Five acts kept by management — that is what makes the posted price defensible and the promised room kept

The act, kept by management	Why it is theirs
Sell more rooms than exist	A management decision, not a tool's
Designate who sleeps elsewhere	No criterion is defensible to the person
Personalise a rate	It charges more to whoever seems able to pay more
Display unverifiable scarcity	A manufactured urgency is a lie in writing
Treat an accessibility request as a preference	A preference disappoints, an unsuitable room prevents

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.