Morning watch — 4 flags

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Fictional document — demonstration example

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Fictional document, produced for demonstration. **No guest is named and no profile is built.**

#	Flag	On what	Handling
1	**23 accessibility requests missing from the arrivals sheet**	**4,800 bookings**	**Own field, room allocated before confirmation**
2	**41 price discrepancies mid-session**	**Rate log**	**Rate frozen for the session**
3	**Request to manage overbooking**	**—**	**Declined; measured rate supplied**
4	**11 "upgrades", 4 downgrades**	**Room allocations**	**Described point by point, never labelled**

Five acts kept by management — that is what makes the posted price defensible and the promised room kept

The act, kept by management	Why it is theirs
Sell more rooms than exist	**A management decision, not a tool's**
Designate who sleeps elsewhere	**No criterion is defensible to the person**
Personalise a rate	**It charges more to whoever seems able to pay more**
Display unverifiable scarcity	**A manufactured urgency is a lie in writing**
Treat an accessibility request as a preference	**A preference disappoints, an unsuitable room prevents**

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> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-gestion-des-reservations-hotellerie

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