What you keep

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **An upgrade the guest did not choose is a move.**

Item	Kept?	What it allows
Booking and what was promised	**Yes**	**Holding to what was said**
Room allocation and its constraints	**Yes**	**Not reallocating at random**
Accessibility requests and their transmission	**Yes**	**Making sure they reach reception**
Gaps between displayed and billed rate	**Yes**	**Answering a complaint**
Upgrades and their reason	**Yes**	**Knowing whether it was a gift or a downgrade**
Anything describing a guest beyond their stay	**Not by default**	**See the profile document**

The eleven upgrades

Presentation	Count	Reality for the guest
Presented as a gift	**11**	**—**
Of which downgrades	**4**	**Larger but noisier, higher with no lift**

The frozen rate

Finding	Value	Perception
Guests who saw the price rise between display and confirmation	**41**	**Experienced as a trick every time**

It is common, **it is not always a trick — and that is irrelevant to whoever is on the receiving end.**

Overbooking

Element	Who decides	The agent's role
The practice itself	**Management**	**Measuring the no-show rate that justifies it**
The person to be moved	**A human**	**None — they will tell them to their face**

For the company to settle

No-show rate adopted: _____ %

Retention period for a booking after the stay: _____ months

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Legal notice (in French): bluelemonagent.ai/mentions-legales

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-gestion-des-reservations-hotellerie

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Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.