



What you keep

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **An upgrade the guest did not choose is a move.**

Item	Kept?	What it allows
Booking and what was promised	Yes	Holding to what was said
Room allocation and its constraints	Yes	Not reallocating at random
Accessibility requests and their transmission	Yes	Making sure they reach reception
Gaps between displayed and billed rate	Yes	Answering a complaint
Upgrades and their reason	Yes	Knowing whether it was a gift or a downgrade
Anything describing a guest beyond their stay	Not by default	See the profile document

The eleven upgrades

Presentation	Count	Reality for the guest
Presented as a gift	11	—
Of which downgrades	4	Larger but noisier, higher with no lift

The frozen rate

Finding	Value	Perception
Guests who saw the price rise between display and confirmation	41	Experienced as a trick every time

It is common, **it is not always a trick — and that is irrelevant to whoever is on the receiving end.**

Overbooking

Element	Who decides	The agent's role
The practice itself	Management	Measuring the no-show rate that justifies it
The person to be moved	A human	None — they will tell them to their face

For the company to settle

No-show rate adopted: _____ %

Retention period for a booking after the stay: _____ months

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually used. **Page 2 / 3**

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deployment chosen.