Twenty-three requests, three with no solution

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **A guest who cannot be accommodated must know it when booking, not on arriving.**

Request made	Entered where?	On the arrivals sheet?
Step-free room	**"Comments" field**	**No**
Level-access shower	**"Comments" field**	**No**
Room near the lift	**"Comments" field**	**No**

Consequence on arrival	Count
Guests moved after arriving	**9**
With no suitable room available at all	**3**

What changes

Rule	Applied?
Own field, never free text	**Yes**
A specific room allocated at booking	**Yes**
Confirmation blocked until allocation is made	**Yes**
Asking the reason	**Never**
Keeping the request after the stay	**Never**

Neither the nature of a disability nor a health condition needs to be known: a request for a suitable room is handled without justification.

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> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-gestion-des-reservations-hotellerie

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