



# Twenty-three requests, three with no solution

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 24/09/2026

Fictional document

## Fictional document — demonstration example

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**Fictional document**, produced for demonstration. **A guest who cannot be accommodated must know it when booking, not on arriving.**

| Request made        | Entered where?   | On the arrivals sheet? |
|---------------------|------------------|------------------------|
| Step-free room      | "Comments" field | No                     |
| Level-access shower | "Comments" field | No                     |
| Room near the lift  | "Comments" field | No                     |

| Consequence on arrival                 | Count |
|----------------------------------------|-------|
| Guests moved after arriving            | 9     |
| With no suitable room available at all | 3     |

## What changes

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

| Rule                                          | Applied? |
|-----------------------------------------------|----------|
| Own field, never free text                    | Yes      |
| A specific room allocated at booking          | Yes      |
| Confirmation blocked until allocation is made | Yes      |
| Asking the reason                             | Never    |
| Keeping the request after the stay            | Never    |

Neither the nature of a disability nor a health condition needs to be known: a request for a suitable room is handled without justification.

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.