



Morning watch — 4 flags

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Fictional document — demonstration example

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Fictional document, produced for demonstration. **The first flag concerns money advanced by employees**, and it is handled first — €19,400 nobody was counting.

#	Flag	What triggered it	Who bears it	Recipient	Chase
1	34 claims pending > 3 weeks	€19,400 advanced	The employees	Approver	48 h beyond 30 d
2	22 illegible receipts	All from the mobile app	The employees	Employees, within 24 h	24 h
3	2 lunches on the same day	2 receipts, 400 m apart	—	The employee, never the approver first	7 d
4	January 2024 rates	412 journeys this year	—	Finance	7 d

The third flag does not go to the approver. It goes to the employee, as a question — nine times out of ten the answer is immediate and the matter closes without anyone being implicated.

Words that appear in no message to an employee

Banned word	What it produces
"anomaly"	Turns a question into a finding
"suspicious"	Implicates
"to be checked"	Implies doubt
"justify"	Reverses the burden

Four guarantees that keep your teams' trust: the decision stays with the approver, and the file reaches them complete

What the agent rules out	Why
Refuse a claim	Refusal belongs to the approver
Rank employees	The ranking would show who travels, not who abuses
Auto-approve below a threshold	That is an internal control decision
Correct a rate	It propagates to hundreds of reimbursements

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