Morning watch — 4 flags

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **No per-technician or per-requester measurement appears here.**

#	Flag	What triggered it	Action already taken	Recipient	Chase
1	**41 plain-text passwords**	**Ticket contents**	**Purged this morning**	**The requester, to change it**	**Immediate**
2	**312 times the same workaround**	**Repeated standard answer**	**None**	**Whoever owns the tool**	Monthly
3	**7 out-of-scope tickets**	**Nature of the request**	**Taken out of the queue**	**Security, data lead**	**Immediate**
4	**Time measured per technician**	**Existing dashboard**	**None**	**Department lead**	Monthly

What the agent guarantees on your machines

What the agent guarantees	What you gain
Diagnosis happens on the ticket, with no remote control of the machine	**Nothing open on an employee's screen is seen: your users describe their fault without censoring themselves**
The access request arrives worked up: the role, the scope, the reason	**Your administrator opens it in one gesture, and the record of who asked for what exists**
The reset arrives prepared, procedure and recipient identified	**The act stays with the administrator, and now costs only the approval**
The installation arrives prepared: the software, the version, the machine, the reason	**Your estate stays under control, and the technician no longer has to reconstruct the request**
Any action on a machine goes through an identified technician	**No anonymous command in your estate: the audit trail holds up**
No code and no password is ever asked of a user	**Your staff learn that nobody ever asks them for it — your best defence against phishing, and this morning's 41 passwords found in clear are already purged**

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
https://bluelemonagent.ai/en/entreprises/cas-usage/agent-de-gestion-de-tickets-helpdesk-it

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Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.