



What you keep

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Fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **Category tracking reveals what technician tracking hides.**

Item	Kept?	What it allows
Tickets by category and tool mentioned	Yes	Finding the failing tool rather than the slow technician
Times by category	Yes	Spotting what costs, without naming anybody
Workarounds taught and how old they are	Yes	Seeing the 312 tickets and the 18 months
Session recordings, length and scope	Yes	Proving what happened on a workstation
Purges performed and their reason	Yes	Justifying the one action taken without asking

Item	Kept?	What it allows
Time per technician	Not by default	Lawful — file supplied on request

What category tracking has already returned

Finding	Value
Tickets receiving the same workaround	312
For	18 months
Reports to the tool's vendor	0

The helpdesk taught the trick, nobody counted.

If you open time per technician

Element	Supplied
Prior information notice (art. L1222-4)	Yes
Works council consultation file	Yes
Proportionate scope	Yes

What is said first: a technician measured on their time **closes the easy tickets fast and lets the ones needing understanding drag** — and those are the ones that make the 312.

The two measures proposed instead

Measure	Why it holds
Time by category	Concerns a type of fault
Reopening rate	A ticket closed too fast comes back — nobody can massage it

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.