



2017 site file — 34 documents rebuilt

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5 sources, 40 seconds, 3 interventions found · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The file is rebuilt during the call**, in the reading order that lets the client be answered without a call-back. The account manager of the time has left the company; **what the company knows about the site no longer depends on him.**

The three facts that answer the client's question

Fact	Value	Source	What can be said on the phone
Handover of the works	08/06/2017 , two reservations cleared on 21/07/2017	Clearance record, site file repository	"Handover was accepted on 8 June 2017 and the reservations cleared on 21 July"
Equipment good-working-order warranty	Two years from handover — expired since 08/06/2019	Works contract, file repository	"That particular warranty has expired"

Fact	Value	Source	What can be said on the phone
Maintenance contract	Running , tacit renewal, next expiry 31/12	Contracts, department file repository	"You are covered by the maintenance contract"

History of the fault described

Intervention	Date	Subject	Basis
Ticket 2021-0417	03/2021	Noise on the level 2 unit	Under contract
Ticket 2021-1188	10/2021	Motor replacement	Invoiced
Ticket 2022-0233	03/2022	Adjustment after replacement	Under contract

What it changes in the call: the technician no longer says "I will call you back". He says **"we have already been out three times on that unit, the last in March 2022, and you are covered by the maintenance contract"**. Same information, available **nine minutes earlier** — and that is the difference between a reassured client and a client who calls your management.

The 34 documents and where they come from

Source	Documents found	Nature
Site file repository	18	Contract, drawings, records, as-built file
After-sales ticketing tool	7	Three interventions and their reports
Department file repository	5	Maintenance contract and its amendments
Intranet	2	Warranty note applicable at the time

Source	Documents found	Nature
Design office document management	2	Revisions of the construction drawings
Total	34	Brought together in 40 seconds

The item it empties, in after-sales

Measure	Whole company	After-sales alone
Searches ending with a question to a colleague, before	35 %	61 %
After	6 %	The department works on sites it did not build — it was the one most dependent on other people's memory

What is flagged without being asked

Finding	Volume	Why it is flagged
Maintenance contracts expiring within four months	23 out of 190	Renewal is prepared, not endured
of which with no visit for more than eighteen months	7	Those are the ones a competitor takes over at renewal

The agent contacts no client and books no visit: it produces the dated list, and the after-sales manager decides the order.

For Ventaline to settle

Order in which the 23 expiries are handled, set by the after-sales manager: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.