Team threads — 46 explanations to fix

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What a team message proves, and what it does not · fictional document

> **Fictional document — demonstration example**
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> **Fictional document**, produced for the demonstration. **A team message is dated and signed, but nobody has reviewed it.** It comes back as **a lead**, never presented as a contractual reference — and that distinction is what makes it usable.

The case: why were the level 3 air-handling units modified at Loudes?

Source	What is found there	Weight
Site file, file repository	**No document answers**	—
Design office document management	Revision C incorporates the modification without explaining it	Records, does not explain

Source	What is found there	Weight
Thread *#loudes-site*, 22 to 24 August 2023	**3 messages between the account manager and the production manager: a ceiling-height constraint found on site, verbal agreement from the project manager the next day**	**A dated, signed lead — not a contractual document**

The gap the retrieval brings to light

Fact	Confirmed by a document in the file?	Consequence
Ceiling-height constraint	**Yes** — site survey of 22/08/2023	Established
Project manager's agreement	**No — no document in the file confirms it**	**Exactly the kind of gap that gets paid for five years later**

The agent does not characterise this gap and draws no legal conclusion from it. It names it, dates it, states where it looked, and leaves the account manager to decide whether written confirmation should be sought from the project manager.

What reading the threads returns straight away

Measure	Before	After	Reading
Searches ending with a question put to a colleague	**35 %**	**6 %**	**What remains are the ones where you really do need to talk to someone**
What the others find	—	**The answer AND the name of the person who wrote it**	**Without interrupting them**

The 46 explanations spotted across the 190 sites under contract

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Nature of the explanation	Number	Where it lives today
Technical modification during works	**19**	**Team threads only**
Equipment option ruled out, and why	11	Team threads and two e-mails
Schedule arrangement with the project manager	9	Team threads only
Undocumented commissioning setting	7	Team threads and the memory of two technicians
Total	**46**	**46 explanations that live only in the memory of four people**

The move that turns a thread into an asset

Step	Who does it	Duration
The agent drafts the note from the messages, with their dates and authors	The agent	immediate
The account manager approves in three lines or corrects with a word	**The account manager**	**2 minutes**
The note joins the site file	The agent files it as a draft, the account manager publishes	immediate
It becomes a reference, not a lead	—	—

> **46 notes × 2 minutes of approval = half a day of human work**, for twelve years of explanations saved. **It is the only asset this deployment creates** — and it stays with Ventaline, in its own site files.

For Ventaline to settle

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Order in which the 46 explanations are handled (priority sites): _____

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