



# Team threads — 46 explanations to fix

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What a team message proves, and what it does not · fictional document

## Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

**Fictional document**, produced for the demonstration. **A team message is dated and signed, but nobody has reviewed it.** It comes back as **a lead**, never presented as a contractual reference — and that distinction is what makes it usable.

## The case: why were the level 3 air-handling units modified at Loudes?

| Source                            | What is found there                                            | Weight                    |
|-----------------------------------|----------------------------------------------------------------|---------------------------|
| Site file, file repository        | No document answers                                            | —                         |
| Design office document management | Revision C incorporates the modification without explaining it | Records, does not explain |

| Source                                            | What is found there                                                                                                                                                  | Weight                                            |
|---------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|
| Thread <i>#loudes-site</i> , 22 to 24 August 2023 | 3 messages between the account manager and the production manager: a ceiling-height constraint found on site, verbal agreement from the project manager the next day | A dated, signed lead — not a contractual document |

## The gap the retrieval brings to light

| Fact                        | Confirmed by a document in the file?            | Consequence                                                 |
|-----------------------------|-------------------------------------------------|-------------------------------------------------------------|
| Ceiling-height constraint   | <b>Yes</b> — site survey of 22/08/2023          | Established                                                 |
| Project manager's agreement | <b>No</b> — no document in the file confirms it | Exactly the kind of gap that gets paid for five years later |

**The agent does not characterise this gap and draws no legal conclusion from it.** It names it, dates it, states where it looked, and leaves the account manager to decide whether written confirmation should be sought from the project manager.

## What reading the threads returns straight away

| Measure                                            | Before | After                                                     | Reading                                                               |
|----------------------------------------------------|--------|-----------------------------------------------------------|-----------------------------------------------------------------------|
| Searches ending with a question put to a colleague | 35 %   | 6 %                                                       | What remains are the ones where you really do need to talk to someone |
| What the others find                               | —      | The answer <b>AND</b> the name of the person who wrote it | Without interrupting them                                             |

## The 46 explanations spotted across the 190 sites under contract

| Nature of the explanation                     | Number    | Where it lives today                                               |
|-----------------------------------------------|-----------|--------------------------------------------------------------------|
| <b>Technical modification during works</b>    | <b>19</b> | <b>Team threads only</b>                                           |
| Equipment option ruled out, and why           | 11        | Team threads and two e-mails                                       |
| Schedule arrangement with the project manager | 9         | Team threads only                                                  |
| Undocumented commissioning setting            | 7         | Team threads and the memory of two technicians                     |
| <b>Total</b>                                  | <b>46</b> | <b>46 explanations that live only in the memory of four people</b> |

## The move that turns a thread into an asset

| Step                                                                       | Who does it                                                  | Duration         |
|----------------------------------------------------------------------------|--------------------------------------------------------------|------------------|
| The agent drafts the note from the messages, with their dates and authors  | The agent                                                    | immediate        |
| <b>The account manager approves in three lines or corrects with a word</b> | <b>The account manager</b>                                   | <b>2 minutes</b> |
| The note joins the site file                                               | The agent files it as a draft, the account manager publishes | immediate        |
| <b>It becomes a reference, not a lead</b>                                  | —                                                            | —                |

**46 notes × 2 minutes of approval = half a day of human work**, for twelve years of explanations saved. **It is the only asset this deployment creates** — and it stays with Ventaline, in its own site files.

## For Ventaline to settle

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Order in which the 46 explanations are handled (priority sites): \_\_\_\_\_

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