



Hardening plan — five root causes

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3 fixes = 61 % fewer alerts · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **Every fix is presented with the effect it would have had across twelve months of real logs**, not with an announced benefit. Hardening is then judged week after week on the alerts actually recorded.

The five causes and their fixes

Root cause	Fix	Effort	Effect measured over 12 months
Service accounts not restricted to their machines	Per-account list, 7 accounts	30-min window	6 historical firings out of 6 blocked at authentication
Residual rights from a project closed in 2023	Removal on 3 workstations	12 min	No effect on usage recorded over 90 days

Root cause	Fix	Effort	Effect measured over 12 months
Workstation local logs not collected	Read-only collection, 14 machines	Progressive	The 4 investigations left incomplete would have been closed
3 rules producing 44 % of the noise	4 tightened rules signed	Immediate	620 fewer alerts a week, already recorded
Change calendar not matched against alerts	Read before qualifying	Immediate	2 high-level signals avoided in three months

The three waves

Wave	Content	Cumulative duration	Effect on production
1 — this week	Removing residual rights, reading the change calendar	16 minutes	None
2 — next window	Service-account machine lists	30 minutes	One service restart
3 — across the month	Workstation log collection, in batches of 5	Progressive	Read-only

The effect of each wave is measured on real alerts, week by week. Hardening that is not measured cannot be defended to a board; this one carries its figures with it.

Waves approved and dates retained: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented on the [Blue Lemon Agent](#) page 12 of the [Blue Lemon Agent](#) documentation.

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architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.