Flow reconciliation — 7,200 payments

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ERP, bank statements, data warehouse · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **The reconciliation covers the whole quarter, not a sample:** 7,200 payments matched one by one across three systems. *Reconciling means putting the two records of the same movement in two systems side by side and looking at what does not match.*

What the reconciliation found

Discrepancy	Amount	Status	What is prepared
Two duplicate payments	**€18,300 + €29,200 = €47,500**	Paid out, banked, never reclaimed	**Reclaim letters, references and value dates included**
Supplier credit note never applied	**€12,400**	In the document store since March, with no entry	Application request ready
Amount divergence ERP / warehouse	**340 entries**	No euro at stake	Dated discrepancy line on the dashboard

Discrepancy	Amount	Status	What is prepared
Total recoverable	**€59,900**	—	**Followed through to the money landing**

What this shifts

Area	Before	With the agent	What the remaining time becomes
Cross-system reconciliation	**40 % of control time** — two days a month	**6 %** — half a day	**Reading the discrepancies, deciding on recovery**
Scope reconciled	Sample	**7,200 movements out of 7,200**	—

The three systems and what each brings

System	What it governs	What it does not say
ERP	**The amount and the date of the entry**	Whether the payment actually left
Bank statement	**The actual outflow and its value date**	Which invoice it attaches to
Data warehouse	The long series and the comparisons	**It converts at the loading date — see the caveat below**
Invoice document store	The document received and the channel it arrived by	Whether it has been paid

> **Published caveat:** foreign-currency entries are converted at the rate of the entry date in the ERP and at the rate of the loading date in the warehouse — up to 48 hours apart. **The cumulative gap reaches 1.2 % of the amount concerned and**

distorts a comparison between two months, not an account. The ERP governs. An indicator whose bias is known stays usable; an indicator that merely looks right does not.

For the finance director to set

Date for aligning the conversion on the warehouse side: ______

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