



Mandate — supplier call-backs

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8 suppliers, capped, dated, withdrawable · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Calling a supplier in the name of Ardelys is not prohibited: it is a delegation.** A delegation is bounded in writing, or it cannot be withdrawn.

*A call-back means ringing the supplier on the number that has been on its record for a long time — never the one given in the email requesting the change. **That is the whole difference between verifying and being confirmed by the author of the request.***

The six bounds of the mandate

Bound	Value proposed	Why it is there
Scope	The 8 suppliers whose details changed this quarter, named	A general mandate cannot be controlled
Number called	Only the one on file for more than 12 months	If no such number exists, no call is made — the case is referred back

Bound	Value proposed	Why it is there
Content	Script attached, word for word	No commitment to pay, no date announced, no amount disclosed
Duration	Until 31 December	A mandate that never expires is a mandate you forget you granted
Withdrawal	On a word, at any time, without reason	Calls not yet made fall away immediately
Trace	Timestamped report per call	Who answered, what was said, what was confirmed

The script, in its three moments

Moment	What is said
Opening	Announcement that this is an automated assistant calling on behalf of Ardelys Industries, and an offer to be called back by a person
Verification	Request to confirm a change of bank details, without stating the new details received
Closing	Thanks, no payment date announced, report passed to the finance director

The point that decides the outcome: the new details received are never read out during the call. **A fraudster answering would only have to confirm what is read to them;** it is for the supplier to state its details, not for the caller to have them validated.

What the mandate changes in delay

Measure	Without a mandate	With a signed mandate
8 call-backs	Made when someone finds the time between two meetings	Made within the hour

Measure	Without a mandate	With a signed mandate
Reports	To be written	Timestamped, available the same evening
Comparable case in the previous financial year	Caught on day 11	—

For the finance director to set

Mandate signed on _____ by _____ · withdrawal notified on _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.