Monitoring alerts — 11,400 triaged

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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9,100 reasoned closures, 2,300 files built · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. *Transaction monitoring, within anti-money-laundering and counter-terrorist-financing work, means spotting movements that depart from an account's usual behaviour.* **Reporting is a regulated act belonging to the officer designated within the institution.**

The triage of the 11,400 alerts

Population	Volume	What is handed over
Alerts explained by a verifiable fact in the file	**9,100**	**The fact, its source and its date, reasoned closing file**
Alerts calling for an authorised controller's judgement	**2,300**	**Account profile, 12-month history, comparable transactions, related companies, elements pointing the other way**
Total	**11,400**	**Sorted by severity, the highest first**

Last year, order of arrival meant November alerts were being examined in January. Sorting by severity changes what the nine authorised controllers look at first — and that is the only change that matters to a regulator.

The facts that explain the 9,100 closures

Explanatory fact	Alerts	Verifiable source
Seasonal takings known for the account	**3,900**	**History of the preceding 12 months**
Recorded commercial transaction	2,700	Contract or invoice in the file
Transfer between accounts of the same group	1,600	Ownership chain in the file
Other documented facts	900	Named document in the file

The result measured over the year

Measure	Before	With the agent
Time to examine a severe alert	**26 days**	**3 days**
Alerts examined within the year they were raised	**8,900 out of 11,400**	**11,400 out of 11,400**
Decisions taken by an authorised controller	—	**2,300, of which 0 automated**
Time to build a reasoned file	**3 hours**	**4 minutes**

The rule proposed for next year

Rule	Effect measured on the past year	Decision

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Severity recomputed every night rather than when the alert is raised	**74 alerts would have changed rank, 9 of them upwards**	**Settled by the compliance department**

For the bank to settle

Severity criteria retained for the sorting: _____

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